

CMS SERVICE DESK

All Days including Sunday

ASSISTED CHANNELS



Phone Banking: 1860 120 6699*

IVR > Press 2 For Eazypay & Cash Management Services -
Customer requires a Debit Card/Business Inquiry Card
(BBIC)/along with their PIN. Details at bit.ly/GetDBIC

*Not available on Sunday.



cmssupport@icicibank.com



**Contact your Relationship Manager/
CMS Solution Manager**

SELF SERVICE CHANNELS



InstaBiz app: Login > Services > CMS Services



**ICICI Bank Corporate Internet Banking (CIB)
Log in to CIB > CMS > CMS and Eazypay
support request**